

## ONE COMMUNITY ONE GOAL STRATEGIC PLAN

REPORT 2: TARGET INDUSTRIES EXECUTIVE SUMMARY

Presented to the Beacon Council Economic Development Foundation and the Miami-Dade Beacon Council

by Avalanche Consulting, McCallum Sweeney Consulting, and the Council for Adult and Experiential Learning

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CAMACOL (Latin Chamber of Commerce of the U.S.A.) Miami-Dade County Public Schools

Catalyst Miami (Human Services Coalition)

Coalition of Chambers

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Miami Herald Media Company Miami International Airport

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Port of Miami

Sandler, Travis & Rosenberg, P.A. Sant La Haitian Neighborhood Center

Seaboard Marine

South Florida Hospital & Healthcare Association

South Florida Workforce St. Thomas University The Beacon Council The Miami Foundation United Way of Miami-Dade

University of Miami

Wells Fargo

World Trade Center Miami

For more information on One Community One Goal, please go to <a href="www.onecommunityonegoal.com">www.onecommunityonegoal.com</a> or call 305-579-1390

### **EXECUTIVE SUMMARY**

This *Target Industries* report recommends and describes potential target industries for Miami-Dade County's future economic development initiative, *One Community One Goal*. This report will educate area leadership and the public on the inner workings of each target industry, provide a list of recommended niche sectors within each target, and establish the direction of the final phase of this project, the *Target Industry Strategies*.

The report begins with an explanation of target selection methodology, then recommends target industries and niche sectors, and concludes with profiles of each recommended target. Profiles highlight growth trends and local assets that can be leveraged to support the industry.

### **Target Industry Recommendations**

Upon completion of the project team's review of Miami-Dade County's industry clusters, competitive assets, and community vision, the project team prepared the following target industries and niche sectors. **The foundation for growth in all industries is** *education* - one of Miami-Dade County's greatest assets. Niche sectors are listed in alphabetical order. Targets are presented first in table format and next in list format for ease of viewing.

Aviation	Creative Design	Hospitality & Tourism	Information Technology
<ul> <li>Aircraft Parts &amp; MRO</li> <li>Assembly &amp;         Manufacturing</li> <li>Composite Shops</li> <li>Flight Simulation &amp;         Training</li> </ul>	<ul> <li>Advertising &amp;         Marketing</li> <li>Architecture &amp;         Engineering</li> <li>Fashion / Lifestyle</li> <li>Film, TV Production, &amp;         Digital Media</li> <li>Industrial Design</li> </ul>	<ul> <li>Conventions,         Conferences, &amp; Trade         Fairs</li> <li>Cruise Tourism</li> <li>Cultural Arts</li> <li>High Income         International Tourists</li> <li>Medical Tourism</li> <li>Tourism IT</li> </ul>	Back Office Support & IT     Computational Science & Health IT     Data Centers     Digital Media     Logistics IT     Mobile Applications     Simulation Technology     Tourism IT
International Banking & Finance	Life Sciences & Health Care	Trade & Logistics	
<ul> <li>International Banks</li> <li>International Insurance &amp; Wealth Management</li> <li>Maritime Services &amp; Trade Finance</li> <li>Mobile Applications</li> <li>Technical Customer Support &amp; Back Office</li> <li>Venture Capital &amp; Private Equity</li> </ul>	<ul> <li>Agricultural Sciences</li> <li>Back Office Operations</li> <li>Biologics</li> <li>Computational Science &amp; Health IT</li> <li>Medical Devices</li> <li>Medical Tourism</li> <li>Pharmaceuticals</li> </ul>	<ul> <li>Distribution Centers</li> <li>Logistics IT</li> <li>Maritime Services &amp; Trade Finance</li> <li>Perishables</li> <li>Value-Added Services – Assembly &amp; Kitting</li> </ul>	

#### AVIATION

- Aircraft Parts & MRO (Maintenance, Repair, Overhaul)
- Assembly & Manufacturing
- Composite Shops
- Flight Simulation & Training

### **CREATIVE DESIGN**

- Advertising & Marketing
- Architecture & Engineering
- Film, TV Production, & Digital Media
- Fashion / Lifestyle
- Industrial Design

### **HOSPITALITY & TOURISM**

- Conventions, Conferences, & Trade Fairs
- Cruise Tourism
- Cultural Arts
- High Income International Tourists
- Medical Tourism
- Tourism IT

### INFORMATION TECHNOLOGY

- Back Office Support & IT
- Computational Science & Health IT
- Data Centers
- Digital Media
- Logistics IT
- Mobile Applications
- Simulation Technology
- Tourism IT

### INTERNATIONAL BANKING & FINANCE

- International Banks
- International Insurance & Wealth Management
- Maritime Services & Trade Finance
- Mobile Applications
- Technical Customer Support & Back Office
- Venture Capital & Private Equity

### LIFE SCIENCES & HEALTH CARE

- Agricultural Sciences
- Back Office Operations
- Biologics
- Computational Science & Health IT
- Medical Tourism
- Medical Devices
- Pharmaceuticals

### TRADE & LOGISTICS

- Distribution Centers
- Logistics IT
- Maritime Services & Trade Finance
- Perishables
- Value-Added Services Assembly & Kitting

### **Target Opportunity Matrices**

On the following pages, each target is described in its own one-page "Target Opportunity Matrix", which summarizes the key growth trends, local assets, goals, niche sectors, and target occupations for the target.

### **Opportunities**

- ✓ Growing international airline fleets
- ✓ Government replacement of military fleet
- √ Rising market for replacement parts

### **Threats**

- Rising fuel costs
- Consolidation of airline activities to specific hubs
- Competition from overseas manufacturers

## **Global Growth**

"Is it a growing market?"

## **Aviation**

## **Action ROI**

"What can we influence?"

- Market Miami-Dade County's distribution capabilities for aerospace
- Support flight training programs
- Work with MIA to develop maintenance capacities and agreements
- ➤ Attract global air show

## **Community Goals**

"What do we want to accomplish?"

- Build Miami-Dade County's reputation as a global aviation hub
- ➤ Increase aircraft and engine part manufacturing employment
- Develop a regional MRO center

## **Local Asset Fit**

"Can we compete?"

### Strengths

- ✓ Geographic location
- ✓ Distribution linkages to emerging markets
- ✓ Heavy passenger and freight traffic at MIA
- ✓ Existing employment concentrations in Aviation industries

### Weaknesses

- Competition from other manufacturing regions domestically and abroad
- Relatively small technical workforce
- Utility capacity and cost

### **Niche Sectors**

- Aircraft Parts & MRO
- Assembly & Manufacturing
- Composite Shops
- Flight Simulation & Training

- Aerospace engineers
- Aircraft/avionics technicians
- Industrial engineers
- Industrial technicians
- Machinery/equipment repair technicians
- Network analysts
- Software engineers

### **Opportunities**

- ✓ Digitalization of content
- ✓ Growing Hispanic markets in Latin America and US

### **Threats**

- Lower ad budgets remain post-decline
- Other states' incentives for film
- Global outsourcing lowers job demand

## **Global Growth**

"Is it a growing market?"

## **Creative Design**

### **Action ROI**

"What can we influence?"

- ➤ Boost recruitment of creative industry for economic development
- ➤ Attract creative industry conferences
- ➤ Boost entrepreneurial resources for creative firms
- ➤ Strengthen Miami's external creative brand

## **Community Goals**

"What do we want to accomplish?"

- ➤ Attract and grow firms in advertising & marketing, architecture & engineering
- ➤ Enhance reputation as destination for fashion, art, film industry and strengthen connection to tourism
- > Retain creative talent

## **Local Asset Fit**

"Can we compete?"

#### Strengths

- ✓ Strong assets in creative, engineering education
- ✓ Global awareness of Miami brand
- ✓ Creative-friendly local amenities
- ✓ Spanish language content capability

### Weaknesses

- Job losses in creative industries
- Challenges retaining creative workers
- Entrepreneurial infrastructure improving but needs more

### **Niche Sectors**

- Advertising & Marketing
- Architecture & Engineering
- Fashion / Lifestyle
- Film, TV Production & Digital Media
- Industrial Design

- Artists, animators, & graphic designers
- Audio equipment technicians
- Fashion designers
- Industrial designers
- Translation experts
- Video editors
- Video equipment technicians

### **Opportunities**

- ✓ Growing number of tourists from emerging markets
- ✓ Increased US tourism as international flight costs increase
- ✓ Visa waiver legislation

### **Threats**

- o Increased international competition for visitors
- Less discretionary income for cultural art purchases, event attendance
- Restrictive Visa rules

## **Global Growth**

"Is it a growing market?"

# Hospitality

### **Action ROI**

"What can we influence?"

- > Actively market art events and featured artists
- > Promote the County as a business destination
- > Refine attraction efforts for major and niche cruise lines
- ➤ Continue infrastructure investments
- ➤ Attract industry conferences

# & Tourism

## **Local Asset Fit** "Can we compete?"

### Strengths

- ✓ Traditional reputation as a global destination
- ✓ Existing cruise industry concentration
- ✓ Miami International Airport
- ✓ Culinary schools

### Weaknesses

- Cruise ship relocations
- Business image of Miami as mainly tourism
- Visa & security delays at MIA
- Size and age of convention center

### **Niche Sectors**

■ Conventions, Conferences, & Trade **Fairs** 

**Community Goals** 

"What do we want to

accomplish?"

international reputation as

> Increase the number of

visitors for business and

> Retain and expand the cruise

ships based in the County

> Continue to build

an arts hub

vacation

- Cruise Tourism
- Cultural Arts
- High Income International Tourists
- Medical Tourism
- Tourism IT

- Culinary
- Customer Service
- Maintenance & Repair
- Network Analysts
- Operations Analysts
- Surveillance & Security Officers

### **Opportunities**

- ✓ Web 2.0 reshaping software platforms
- ✓ Growing data traffic worldwide
- ✓ Lat. Am. offshoring
- ✓ Cloud-based models

#### **Threats**

- o Low US output of IT grads
- Further clustering of IT in top tier markets
- Offshoring models may limit US growth
- Security concerns

## **Global Growth**

"Is it a growing market?"

## **Information Technology**

### **Action ROI**

"What can we influence?"

- > Recognize growing value of IT to regional ED & education
- Celebrate success stories
- Attract IT conferences
- ➤ Elevate Miami's IT brand
- > Form an IT CEO Council
- ➤ Recruit/retain small firms that can grow

### **Community Goals** "What do we want to

accomplish?"

- ➤ Increase education in IT
- ➤ Adopt new IT across local business and gov't sectors
- Expand broadband access
- > Create a downtown software cluster/nexus
- > Retain IT firms as they grow

## **Local Asset Fit**

"Can we compete?"

#### Strengths

- ✓ NAP of the Americas
- ✓ Data centers
- ✓ Lat. Am. data traffic
- ✓ Growing software cluster
- ✓ UM LaunchPad
- ✓ IT use in banking, logistics, biomedical
- ✓ IT graduates

### Weaknesses

- Difficulty in retaining IT workforce
- Lack of capital
- More IT jobs in suburban Broward
- o Strengths are in back-end IT, not apps
- Low industry collaboration

### **Niche Sectors**

- Back Office Support & IT Logistics IT
- Computational Science Mobile Applications & Health IT
- Data Centers
- Digital Media
- - Simulation Technology
  - Tourism IT

- App. programmers
- Computational Scientists
- Database admins
- Information, systems

### analysts

- MIS (Mgrs Info Systems)
- Network admins, security experts
- Software engineers

#### **Opportunities**

- ✓ Bank expansion into emerging markets
- ✓ Technology increasing mobile transaction viability
- ✓ Expanding international trade
- ✓ Captive Insurance bill

### **Threats**

- Regulatory uncertainty
- Slowed growth tied to risk averse investment postrecession
- Slow recovery in real estate markets

## **Global Growth**

"Is it a growing market?"

## International **Banking & Finance**

### **Action ROI**

"What can we influence?"

- > Attract banks to establish regional HQs
- ➤ Market opportunities for investment
- Create supportive regulatory and tax environment
- > Expand educational programs in finance

### **Community Goals** "What do we want to

accomplish?"

- Expand Miami-Dade's role as a global financial city
- ➤ Increase foreign investment in the County
- ➤ Build multinational presence
- > Support and expand the finance of trade activities

## **Local Asset Fit**

"Can we compete?"

### Strengths

- ✓ Significant foreign bank & multinational presence
- ✓ International trade finance cluster
- ✓ Geographic position
- ✓ International insurance legislation

#### Weaknesses

- Real estate market slowdown
- Limited venture capital availability
- Formal business language capabilities

### **Niche Sectors**

- International Banks
- International Insurance Technical Customer & Wealth Management
- Maritime Services & Trade Finance
- Mobile Applications
- Support & Back Office
- Venture Capital & **Private Equity**

- Compliance
- Customer service
- Legal assistants
- Mgmt., operations, &
- Database administrators research analysts
- Financial analysts
- Operations managers
- Human resources

### **Opportunities**

- √ Technological change driving new devices, therapies, and diagnostics
- ✓ Aging population increasing demand
- ✓ Health IT and costcutting

### **Threats**

- Uncertainty related to healthcare reform
- Slow development process and high cost for pharmaceuticals and medical devices
- Threat from imported generics

## **Global Growth**

"Is it a growing market?"

## Life Sciences & **Health Care**

### **Action ROI**

"What can we influence?"

- > Strengthen programs to retain college graduates
- ➤ Support commercialization and entrepreneurial efforts
- ➤ Attract life sciences companies and conferences
- ➤ Support regional corridor initiatives

## **Community Goals**

"What do we want to accomplish?"

- ➤ Become a global destination for high-quality tertiary healthcare
- Expand commercialization of university research
- > Build a reputation as a life sciences research center
- ➤ Become a Life Sciences startup hub

## **Local Asset Fit**

"Can we compete?"

### Strengths

- ✓ Significant health care, research, and education presence
- ✓ High output of health degrees
- ✓ Strong ties to Latin American patients
- ✓ Life Sciences centers at UM and FIU

#### Weaknesses

- Limited retention of local college grads
- Competition with other FL regions
- Limited early venture capital access
- o Commercialization efforts at local universities

### **Niche Sectors**

- Agricultural Sciences
- Back Office Operations Medical Tourism
- Biologics
- Computational Science & Health IT
- Medical Devices

- Pharmaceuticals

- Agricultural engineers Biomedical engineers
- Industrial engineers
- Medical equip. techs
- Medical lab techs
- Medical scientists
- Mgmt., operations, & research analysts
- Nurses & aides
- Physician assistants

### **Opportunities**

- √ Rapidly rising exports
- ✓ Expansion of the Panama Canal
- ✓ Technology changing logistics capabilities
- ✓ Trade agreements opening up new markets

#### **Threats**

- Rising fuel costs
- Demand for goods affected by fluctuating economy
- Competition from US and global hubs

## **Global Growth**

"Is it a growing market?"

### **Action ROI**

"What can we influence?"

- ➤ Increase distribution capacities and expand industrial real estate
- ➤ Global image marketing
- > Attract additional multinational firms
- ➤ Expand trade assistance programs

## **Trade & Logistics**

### **Local Asset Fit** "Can we compete?"

### Strengths

- ✓ Geographic location
- ✓ Port and airport expansions
- ✓ Cultural connectivity with Latin America
- √ Spanish language skills in workforce
- √ Foreign Trade Zone

### Weaknesses

- Competition from other expanding ports
- Limited warehouse facilities
- Significant pass through of goods

### **Niche Sectors**

Distribution Centers

**Community Goals** 

"What do we want to

➤ Increase global recognition of

Miami-Dade's position

➤ Grow local trade financing

> Leverage trade to support

other value-added industries

➤ Increase cargo traffic

and logistics sectors

- Logistics IT
- Maritime Services & **Trade Finance**
- Perishables
- Value-Added Services Assembly & Kitting

- Agricultural engineersInspectors
- & handlers
- Industrial engineers & technicians
- Cargo equip. operatorsLogisticians
  - Machinery/equipment Maintenance
  - Transport drivers